

March 16, 2017

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123; *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51

Dear Ms. Dortch:

In accordance with the *Second Protective Order* for the above-referenced proceedings, Sorenson Communications, LLC (“Sorenson”) herein submits a redacted version of the attached letter in the above-referenced proceedings.

Sorenson has designated for highly confidential treatment the marked portions of the attached documents pursuant to the *Second Protective Order* in CG Docket Nos. 03-123 and 10-51.¹ This data is average per year costs for 2015-2016 in several different categories. This qualifies for highly confidential designation pursuant to Appendix A, item 3 as this is granular information as to past costs.

Pursuant to the protective order and additional instructions from Commission staff, Sorenson is filing a redacted version of the document electronically via ECFS, one copy of the Highly Confidential version with the Secretary, two copies of the redacted version with the Secretary, and sending copies of the highly confidential version to Eliot Greenwald, Karen Peltz Strauss, Robert Aldrich, and Michael Scott of the Consumer and Governmental Affairs Bureau and the TRS Reports mailbox.

¹ *Structure & Practices of the Video Relay Serv. Program; Telecomms. Relay Servs. & Speech-to-Speech Servs. for Individuals with Hearing & Speech Disabilities*, Second Protective Order, DA 12-858, 27 FCC Rcd. 5914 (Cons. & Gov’t Affs. Bur. 2012).

REDACTED - FOR PUBLIC INSPECTION

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Please contact me if you have any questions or require any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "John T. Nakahata".

John T. Nakahata
Counsel to Sorenson

Attachment

cc: trsreports@fcc.gov
Eliot Greenwald
Karen Peltz Strauss
Robert Aldrich
Michael Scott



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Ex Parte

Ms. Marlene H. Dortch
Secretary
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Dear Ms. Dortch:

In its ex parte letter of March 14, 2017, Sorenson Communications LLC stated it would file confidentially additional information with respect to certain types of costs that are not currently considered “allowable.” The following are the average costs per year that Sorenson incurred in the two-year 2015-2016 period:

March 14, 2017 Ex Parte Page Number	Description of Costs Excluded from Allowable Costs	Average per year 2015-2016
10	Numbering Costs (including 911 fees)	
10-11	Research and Development	
11	Field Staff for In-Home/Business Consumer Support	
11	Consumer VRS Access Devices	

Sincerely,

John T. Nakahata
Counsel to Sorenson Communications, LLC

[Yellow highlighted is Highly Confidential]

cc: Nicholas Degani
Claude Aiken
Karen Peltz Strauss
Eliot Greenwald

Zenji Nakazawa
Amy Bender
Robert Aldrich